

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Verde Lee Water (AZ0406004), Greenlee County, Arizona Has Levels of Arsenic Above Drinking Water Standards

Our water system **Verde Lee** recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor the presence of drinking water contaminants. Testing results from Q1 (Jan - Mar) 2026 show that our system exceeds the standard, or Maximum Contaminant Level (MCL) for Arsenic. The standard for Arsenic is 0.010 mg/L. Testing in Q1 reflected Arsenic levels of 0.023 mg/L. We also are required to calculate and measure the Running Annual Average (RAA) (we essentially calculate the average of our arsenic sample results). The Running Annual Average (RAA) for Arsenic is 0.022 mg/L.

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water

What does this mean?

This is not an immediate risk. If it had been, we would have notified you immediately. Some people who drink water, containing arsenic in excess of the MCL over many years, could experience skin damage or problems with the circulatory system, and many have an increased risk of getting cancer.

We are taking the following actions to address this issue:

We have completed drilling of a new well and are currently performing all required water quality sampling so that this well can be placed into service. We hope that this well will produce water with lower arsenic levels. We also continue to evaluate the existing arsenic treatment system for improvements so that it can treat and remove arsenic levels more efficiently.

In the meantime, we have provided you with access to an alternate source of drinking water from our nearby Loma Linda water plant located at 244 Calle Conquista. There is a fill station located just outside of the perimeter fence.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Please feel free to contact us at 1-800-670-4869 if you have any questions regarding the information we have provided in this notice. We will continue to keep you updated regarding the status of your drinking water.

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Verde Lee Water (AZ0406004), Greenlee County, Arizona Monitoring Requirements Not Met for Lead and Copper Rule

Our water system recently violated a drinking water requirement. Although this is not an emergency, as our customers, you have a right to know what happened and what we are doing to correct the situation.

We are required to provide lead tap sampling results to customers within 30 days after learning the results. We failed to provide these results within the required timeframe. Although we received the results in **September 2024**, we did not mail the results until **March 2026**.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

We are taking the following actions to address this issue:

We have provided the required consumer notices to the customers who participate in Lead and Copper Tap Sampling and have taken steps to ensure that future notifications will be delivered within the required timeframe.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Please feel free to contact us at 1-800-670-4869 if you have any questions regarding the information we have provided in this notice. We will continue to keep you updated regarding the status of your drinking water.

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