

## An Important Message to our Valued Customers in the Verde Lee Community

### Our Commitment to You

We have been working to make improvements to your water system since we acquired the Verde Lee facility. We want to update you on our plans going forward to improve the quality of your drinking water and address the current arsenic levels so that your water meets or exceeds all drinking water standards.

While we work on a permanent solution to address this issue, the Arizona Department of Environmental Quality (ADEQ) has approved our interim plan to provide you with access to an alternate source of drinking water for your community.

### Water Fill Station Now Open

We have installed a Water Fill station located just outside the fence at our Loma Linda water plant located at 244 Calle Conquista (see photo, below). Two faucets are available for you to fill your containers with clean, safe drinking water. The water at our Loma Linda plant site meets and exceeds all drinking water standards.

### Free and Open Access

Cactus State is providing this service at no additional cost. To keep access open and convenient, no key is required – so we kindly ask for your cooperation in using the station responsibly.

For questions, please contact our Customer Service team at **800-670-4869**. As always, we appreciate your understanding and remain committed to providing you with safe and reliable water service.

Cactus State

04.17.25

